User Manual

Safety Information

- It is recommended that the device is used indoors in a dry
- location only.
  This device shall be used within its rated power included in
- the product specifications on the label.
  Make sure this device is fully plugged in and kept out of reach
- of children for safety concerns.
- Do not use the device where wireless devices are not allowed.
- Do not plug in this device one after the other.
  The socket-outlet shall be installed near the equipment and
- shall be easily accessible.
  The device is not intended for use in locations where the temperature may be less than actual room conditions, such as unheated warehouses or garages. Please read the
- operating information on the minimum and maximum
- operating temperatures on the manual or the website.
  Do not place near heat sources or heat-producing devices.
  Do not expose this product to mechanical shock such as
- crushing, bending, puncturing, or shredding. Avoid dropping or placing heavy objects on this product.
- Do not use this product if visible defects are observed or if it has been damaged or modified. Contact the meross support
- for assistance.
  Do not attempt to disassemble, open, microwave, incinerate, paint, insert foreign objects into this product.
  Attempting to open or service the unit voids all warranties, express or implied. If you experience problems with the device, discontinue use, unplug the device and contact meross support for assistance.

Warning: To reduce the risk of fire or electric shock, care shall be taken so that objects do not fall and liquids are not spilled into the enclosure through the openings.
Unplug the device during lightning storms or when unused for long periods of time.

LED and Button Rules



① Power Button
Press the button to turn the smart plug ON or OFF.
To factory reset the smart plug, press and hold the button for 5 seconds until the LED flashes amber and green .

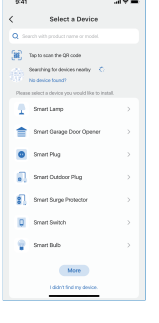
② **Status LED**
Solid amber: Initializing/Firmware upgrading.
Flashing green: Wi-Fi connecting.
Amber and green: Ready to pair.
Solid green: Connected to home Wi-Fi/Successfully paired.
Solid red: No internet connection.
OFF: Your receptacle is not powered on/ The smart plug is not turned on.

Installation Guide

1. Connect your smartphone to a 2.4 GHz and IPv6 Wi-Fi network.
2. Ensure a strong Wi-Fi signal covers your smart device.
3. The matter smart device requires a smartphone running iOS 16.1 or later or Android 8.1 or later. It is recommended that you upgrade your iOS or Android to the latest version before pairing it with the smart device.
4. Please ensure that the mobile app you use supports the Matter protocol. You can usually find the Matter icon in the
5. Download the Meross app.
6. Launch the Meross app and log in to your account, or if you are a new user, tap Sign up to create a new account.
7. Tap the "+" icon, choose "Scan to pair", or select the type of smart device you want to add. Then you can follow the setup wizard to finish the configuration.
8. Relocation of the smart device does not require additional operations provided that it remains on the same network with a strong Wi-Fi signal.

NOTE:
1. The Matter device requires Bluetooth to set up. Please make sure the Meross app is granted to access the required system permissions, and the Bluetooth of your smart phone has been enabled.
2. If this is not the first time you've added this smart device, you'll have to reset it before going any further.
3. Find more at https://www.meross.com/support.





Download on the App Store

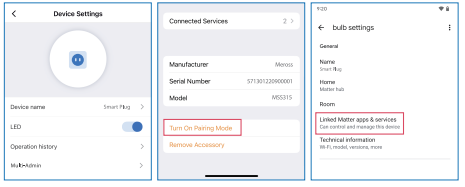
GET IT ON Google Play

amazon apps Available at amazon

Multi-Admin

Multi-admin is one of the core features of Matter, as it provides simultaneous operation in multiple smart home systems such as Alexa, Apple Home, and Google Home. You can set the device into pairing mode repeatedly and have the device join in other Matter integrated platforms. Here are some sample settings.

Meross app | Apple Home app | Google Home app



FAQ

At Meross, we strive to assure your satisfaction. Attached below is a non-exhaustive list of questions that users are mostly concerned about.

1. Which apps can control this Matter smart plug?
   Any app or platform that supports the Matter protocol can control the device. Matter is created to enable interoperability among platforms.
   However, we recommend that you also control and manage with Meross app for better guidance and richer functionality.
2. What devices can I control with Meross smart plug?
   You can control lights, fans, humidifiers, portable heaters, and other small appliances that are in conformity with the specifications of the smart plug.
3. What should I do when the LED turns solid red?
   You can troubleshoot the following:

- Check if your home Wi-Fi is working properly.
- Make sure that you have disabled access control in your router and that
  the smart plug is not blocked by the router's firmware.
- Factory reset your Meross smart plug and try to add it again. Learn more at https://www.meross.com/support/faqs.

Warranty

Meross products are covered by a 12-month limited warranty from the date of purchase. Please visit https://www.meross.com/support/warranty for detailed warranty policy and product registration.

Disclaimer

1. The function of this smart device is tested under a typical circumstance described in our specifications. Meross does NOT guarantee that the smart device shall perform exactly the same as described under all circumstances.
2. By using third-party services including but not limitted to Amazon Alexa, Google Assistant, Apple HomeKit and SmartThings, customers acknowledge that Meross shall not be held liable in any way for the data and private information collected by such parties. Meross's total liability is limited to what is expressly covered in its Privacy Policy.
3. Damages arising from ignorance of the SAFETY INFORMATION shall not be covered by Meross aftersales service, nor does Meross take any legal responsibility therefrom. Customers acknowledge understanding of these articles clearly by reading this manual.

P/N:6102000518-231010

FCC Compliance Information Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by
one or more of the following measures:
– Reorient or relocate the receiving antenna.
– Increase the separation between the equipment and receiver.
– Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
– Consult the dealer or an experienced radio/TV technician for help.
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Canadian Compliance Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.
L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence.
L'exploitation est autorisée aux deux conditions suivantes :
1) L'appareil ne doit pas produire de brouillage;
2) l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.
Le dispositif rencontre l'exemption des limites courantes d'évaluation dans la section 2.5 de RSS 102 etla conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne surl'exposition et la conformité de rf.
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.
Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps
qu'aucune autre antenne ouémetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

CAN ICES-3 (B)/NMB-3(B)

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